



# SparkView Reverse Agent for Multi-Network Environments and Maintenance and Support Tasks

SparkView is your proven solution for highly secure and Zero-Trust-compliant remote access. With SparkView, we enable secure access to corporate resources such as apps and desktops from mobile devices. Everything runs conveniently through the browser without transferring data to the endpoints. This provides you with maximum security and flexibility with minimal administrative effort.

With our new feature, the Reverse Agent, SparkView becomes even more powerful. Now, not only can corporate resources in different networks be accessed through a central SparkView instance, but endpoints, customer devices, and remote systems in other networks can also be maintained and administered through SparkView.

*BENEFITS? READ ON!* 



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## What does that actually mean?

Until now, SparkView allowed you to access systems located within the network landscape where SparkView is installed. With the new feature, it is now possible to access target resources outside of this network landscape. This means you can now reach devices and systems operated at other locations or in different networks – regardless of their location. And the best part: All the familiar advantages of SparkView, such as browser-based access and Zero-Trust security, remain intact. This way, complex IT infrastructures can be made easily and highly securely available for mobile workstations.

For maintenance purposes or support, the Reverse Agent now also allows for the maintenance and support of endpoints and target systems, eliminating the need for additional solutions for device maintenance.

## Summary of Benefits

**Browser-based access:** No data transfer to endpoints.

**Zero-Trust security:** Maximum security when using corporate resources.

**New maintenance options:** Maintenance and support of endpoints and customer devices through SparkView.

**Extended access options:** Access to resources in multi-network environments.

With this extension, SparkView offers a comprehensive solution for flexible, secure, and efficient remote access – both within and outside your network boundaries, as well as for the support and maintenance of endpoints and customer systems.

### More information, demo or PoC?

Please contact us so that we can work together to find the best solution for you. You will receive a free demo or proof of concept (PoC) in your own environment. We are looking forward to your project!

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